



Paperless Billing

Rogers Water Utilities offers a **paperless billing** service for customers. This service provides a secure, convenient way to receive your water bill.

With paperless billing, you can view your bill as soon as it is generated. You never have to worry about the post office delaying or losing your bill, or being away from your home when the bill arrives. And with Rogers Water Utilities currently printing over 30,000 bills per month, the environmental impact of paperless billing is significant.

When you sign up for this service, you will receive an e-mail each month telling you your new bill is ready. You can view your bill online from any internet connected computer anywhere 24 hours a day, 7 days a week.

Along with this service, we also offer several paperless bill payment methods that can help eliminate payments being lost or delayed in the mail, re-arranging your schedule to make payments during office hours at the Water Company, or concerns about depositing payment after hours. Automatic draft from your bank account is a no-cost option and is the most convenient, worry-free method of payment. For those who require more flexibility, payments over the phone and online bill pay by check or credit card are also available through our payment provider, Paymentus.* (Payments made via Paymentus will incur a convenience fee.)

With these combined services, you can view and pay your bill online at any time. You can confirm instantly that we have received your payment. You can save the cost of postage every month, or the cost of gas to bring your payment to us.

Sign up for paperless billing on our website at <http://www.rwu.org> click "My Account," enter your account number, click the "Online Billing" icon, and create a PIN that is easy for you to remember. It's fast, easy and secure for our customers.

Sign up today!!!