

Rogers Waterworks and Sewer Commission

January 15, 2001

Minutes

The Rogers Waterworks and Sewer Commission held its regularly scheduled meeting at 4:00 PM, Monday, January 15, 2001, in the Rogers Water Utilities Training Center. Present were Commissioners Donnie Moore, Lon Pepple, Beck Scott, and Jerry Pittman. Dick McLelland was absent. Rogers Water Utilities staff in attendance were Tom McAlister, Don Roberts, Joyce Johnson, Mark Johnson, Mike Lawrence, Judy Bridges, Terry McCauley, Earl Rausch, and Randy Watson. In the audience were Everett Balk, Ashley Kelley, Jim Clark, Kevin Thomas, E. J. Miller, and Roger McGovern. Chairman Moore called the meeting to order at 4:02 PM.

There was a motion by Pittman, second by Scott, to approve the minutes of the December 18, 2000 Commission meeting. All in favor, motion carried.

Superintendent McAlister recognized Mark Johnson, P. E., on his tenth anniversary with Rogers Water Utilities. Johnson was presented with a plaque and a gift. Johnson thanked the Commission for their support over the past ten years.

Mark Johnson presented a brief report on engineering projects. He said that very little had been accomplished on the preliminary engineering on the proposed water main extension to Prairie Creek due to inclement weather and the holidays. However, he expected that the survey would be completed by the end of the month. Pittman asked about the status of easements on the project? Johnson said that easement documents would not be prepared until the route of the water line was selected.

Moore said that Beaver Water District had experienced a brief power outage from the winter storms of December, and that the Utilities' emergency generators had been put to good use. However, he warned that Rogers' water storage was still critically lacking, and such a power outage could have been serious had the demand been high. McAlister reported that Beaver Water District was presently installing three emergency generators to power 50% of the water treatment facility.

Joyce Johnson, RWU Controller, presented the Commission with financial reports from December. She noted that the rebate check (\$568,000) from Beaver Water District arrived last week, and that it was lower than last year. Since the water department had been accruing the expected rebate at a higher amount through January, the proceeding months would have to be adjusted at a lower rate, and could show a decrease in total revenue. No exceptions to the reports were noted.

Joyce Johnson showed the Commission a Power Point presentation on the Customer Service team. She showed that the division was comprised of thirteen full time

employees and two part-time employees. She showed that the total number of team members had not risen in five years, even though the number of customers had increased significantly over the same period. She showed the Commissioners photographs of the team members, and explained their various duties. Johnson said that her team not only handled the various customer service duties in the office, but also handled the accounting and payroll functions, as well as Information Technology. She then logged on the Utilities' web site and showed the many features thereof.

Pittman asked if there any security issues since hackers could log on to the Utilities' computer? Randy Watson, Computer Technician, said that the general public could not access the IBM AS400, the main billing computer. He said that the downloads to the Internet Service Provider (ISP) were done at midnight from a stand-alone PC.

Jim Clark noted that the Utilities' computer programmer, Jordan Waterhouse, saved the City's court system by bringing the Court's computer system back from the dead.

Someone in the audience asked how the proposed water in Pleasant Ridge would help the situation in Prairie Creek (lack of capacity during the hot months)? Mark Johnson tried to explain the hydraulics of larger diameter water mains in laymen's terms.

The meeting adjourned at 4:50 PM.

Sincerely,

Tom S. McAlister, Acting Secretary
Rogers Waterworks and Sewer Commission

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