



Rogers Water Utilities  
601 SOUTH 2nd STREET  
P.O. BOX 338  
ROGERS, AR 72756-0338

ACCOUNT NUMBER:

1-23-45678-90

Account Name: RWU CUSTOMER

Service Address: 123 MAIN ST

Go Paperless!

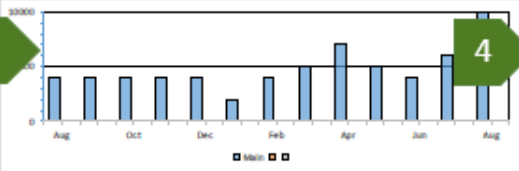
Enroll in autodraft, view account information and more at our website, WWW.RWU.ORG

Office Hours:  
Monday - Friday  
8:00 AM - 4:30 PM

Questions?  
Contact us by phone at 479-621-1141

To pay by phone, call  
1-833-362-3803

Usage History



Month	Usage (Gal)	
	Main	
Current Month	10,000	
Previous Month	6,000	
Same Month Last Year	4,000	

Meter Type	Current Reading	Previous Reading	Consumption	Service From	Service To	# of Days
Main	83	73	10,000	7/14	8/14	31

Previous Amount Due	\$120.93
Thank you for your payment on 8/10/20	(\$120.93)
No Late fee	\$0.00
No Adjustments	\$0.00

Balance Forward	\$0.00
Current Month Bill:	
Water	\$72.67
Federal Safe Drinking Water Act	\$0.40
Tax	\$4.22
Sewer	\$55.63
Sprinkler Service Charge	\$20.00

Current Charges Due 9/28/20	\$152.92
<b>Total Balance Due 9/28/20</b>	<b>\$152.92</b>

RWU will reinstate service disconnections on 7/7/20. Customer with past due balances must be addressed to avoid disconnection. Please call (479)621-1142 to pay your past due bill or set-up a payment plan.  
Visit www.rwu.org for more information

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Billing Date  
8/27/2020

Payment Due Date  
9/28/2020

Amount Due  
\$152.92

RWU CUSTOMER  
123 MAIN ST  
ROGERS, AR 72758

Amount Due AFTER Due Date  
\$167.79

1. **Your Account Number:** The unique account number used to set up self-service online and to pay your bill.

2. **Payment Summary:** This section shows the amount due from the previous month and the payment that has been applied if any. It will also detail any late fees or adjustments. The Balance Forward shows any amount that remains from the previous month.

3. **Current Month Bill:** This section itemizes all of the charges in your current bill.

4. **Total Balance Due:** This line shows the total balance due from the current month charges in addition to any balance forwarded from the previous month.

5. **Contact Us:** This section shows general information about our office, website, and how to contact RWU.

6. **Usage History Chart:** This graph shows the water consumption over the past 13 months.

7. **Usage Summary:** This chart displays the water consumption for this month, last month, and the same month last year.

8. **Meter Read Details:** This chart displays the details from reading your water meter(s). The consumption is calculated from this formula:  
**CURRENT READ – PREVIOUS READ X MULTIPLIER (1000) = CONSUMPTION**

9. **Billing Date:** The date that the bill was created.

10. **Payment Due Date:** The date that payment is due before incurring late fees.

11. **Amount Due:** The total amount due including any balances forwarded from the previous bill.

12. **Amount Due After the Due Date:** The amount due if payment is late.

13. **Notices:** This section will contain important notifications from RWU.